



# **CORPORATE TRANSLATIONS**

**1300 Aviation Boulevard  
Redondo Beach, CA 90278-4011**

**310-376-1400  
866-376-1400**

**OVER THE PHONE INTERPRETING (OPI):  
800.251.3665**

**[www.CorporateTranslations.com](http://www.CorporateTranslations.com)**

*Expertly moving information,  
from one language to another since 1995.*



## Over-the-Phone Interpretation Services

Corporate Translations, Inc. (CTI) offers consecutive and simultaneous on-site interpreting services, as well as over-the-phone interpretation (OPI). Performed by experienced professional interpreters certified by the state and/or federal government, our telephone-interpretation services are facilitated by a dedicated, password-protected 1-800 network that enables our clients to access interpreter-assisted conference calls in any language. Corporate Translations' over-the-phone interpreting services are available on demand, 24/7/365.

Like our extensively trained translators, Corporate Translations' interpreters are native speakers and acknowledged experts in their fields – including the medical, legal, technical and insurance arenas – and are held to the most stringent standards of linguistic accuracy, neutrality and confidentiality. **Offering the highest quality service for the lowest possible price**, Corporate Translations' OPI services also include:

- ☑ **Live-Answer Operators** – *Each call coming into Corporate Translations' telephone interpreting service is answered by a live operator. It is our experience that the easiest manner for our clients to feel comfortable in accessing language services is to dial the phone and hear a live operator assisting them.*
- ☑ **US Based Interpreters** – *All interpreters contracted with CTI are located inside the United States.*
- ☑ **Phone Calls are Recorded** – *CTI records each and every telephone interpreting encounter and can deliver recorded conversations electronically to the customer via .wav files when requested.*
- ☑ **Rapid Connection to an Interpreter** – *Through its unique computer/telephony call center, CTI's interpreters are made available for the call, sometimes prior to completion of the order entry process.*
- ☑ **Same Price for all Languages** – *For multilingual telephone interpreting clients CTI believes that one low affordable price should be charged regardless of the language(s) required.*
- ☑ **Elimination of One-time/Set up Fees** – *No service charges or monthly fees... ever.*
- ☑ **Highest Possible Quality of Interpreters** – *CTI takes pride in consistently providing quality interpreters to its clients. The testing, credentialing, and supervision of the interpreter base assures a quality standard that leads the industry. The exam was created in coordination with the Director of the International Interpretation Resource Center (IIRC) at the Monterey Institute of International Studies.*
- ☑ **Strong Medical Focus** – *Our interpreters are thoroughly tested in medical terminology and procedures, 60% of the business we do is in the medical industry.*
- ☑ **Tailored Billing and Reporting** – *You let us know what reporting you would like, how frequently (monthly, quarterly, yearly) and how you prefer it to be broken down, and we will provide you with the customized data. There is no additional charge for any of these services.*

*"...making it easy to communicate in any language, in less than one minute!"*

[INFO@CORPORATETRANSLATIONS.COM](mailto:INFO@CORPORATETRANSLATIONS.COM)

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